

Groundbreaking News

Training for Online Database

The North Carolina One-Call Database/GIS Department is in the process of training members to use the new online polygon/grid database program. Members who use grids and/or polygons can go online and make changes to their database.

The older grid/gridlet database is still in place, but Newtin has the capability to use a polygon database which greatly narrows down the member coverage area, thereby reducing unwanted locate requests.

Since the new online mapping program has a different look and functions, training is necessary to ensure that all users understand how to properly update polygons and grids/gridlets.

Lesley Brady, the Database/GIS Manager, has been getting in touch with the database contact people for each of our member utility companies to set up training. If you have not already been contacted, you will be notified very soon. If you have any questions regarding the Newtin database, please contact the Database/GIS Department at (336) 854-8597.

Newtin Remote Ticket Entry Training in Progress

Online training for the Newtin Remote Ticket Entry (RTE) program began on September 21, 2007. With over 900 RTE users, the online training program was acquired to ease the burden of training such a large number of people in a short amount of time. There will be a few training classes held in some areas of the state where there are a large number of users, but the majority of users must learn online. The online training is very easy to understand and each step in entering a locate request (including mapping the dig site) is covered in simple terms from beginning to end. There are videos showing many of the different functions as well as screenshots of the different parts of the screens. Each section of the course has a quiz that must be completed with a score of at least 80% before the user will be allowed to use the Newtin Ticket Entry program. Thereby, making sure location requests are entered correctly by those who will be using the program.

The online Newtin Ticket Entry Training is self-paced and potential users can finish the lessons at his or her leisure. However, all users are encouraged to finish at his or her earliest convenience because the old RTE version will be discontinued on December 1, 2007. Anyone who has not completed training for the new version by this time will have to call in location requests to the Center until it has been done.

Even though training may be completed, before Newtin RTE can be run, the user's computer and Internet Explorer must be configured first. The North Carolina One-Call Center website at www.ncocc.org has information about all aspects of Newtin RTE, including setup. Users should get his or her computer configured as soon as possible so that once training has been finished location requests may be entered right away.

Nikia Best of Greenville Utilities was the first person to finish the online training and Michelle Dodson of Baker Construction was the first person to enter a location request using the Newtin RTE program. Congratulations to these ladies!

UCC News

The Forsyth-Stokes Utility Coordinating Committee (UCC) met on October 11, 2007 in Winston Salem at the Piedmont Natural Gas Operations Center. There was a great turnout with 29 people present. The usual topics were discussed, but one important issue brought up was what action to take when locate requests are not responded to in a timely manner. With several contractors attending, this subject was a hot topic.

The Jackson-Macon-Swain UCC also held a meeting in Sylva on October 22nd. The Eastern Band of Cherokee Indians was in attendance to help discuss locate requests and damage prevention on the Cherokee Indian Reservation. Others who came to the meeting were from Balsam Fiber Net, Duke Energy, The North Carolina One-Call Center, Public Service North Carolina Energy, S & N Communications, Town of Sylva and Verizon.

Going to UCC Meetings is a great way to learn about ways to be safe and prevent damages to underground utility lines. Getting together with others in the utility industry provides a great forum where concerns can be addressed and questions answered. Everyone is encouraged to attend his or her local UCC Meeting; you never know what you will learn there.



David Jackson (standing) of Piedmont Natural Gas, Chair of the Forsyth-Stokes UCC, addresses the meeting.



Attendees of the Jackson-Macon-Swain UCC talk while having the lunch provided by S & N Communications.

By the Numbers

Our Web Ticket Management System (WebTMS) and Positive Response System have been in use now for 18 months and 24 months respectively. We have 60 members using the WebTMS and 405 member codes utilizing the Positive Response System.

The WebTMS is a web based system for managing the tickets sent to members from The North Carolina One-Call Center. It is provided free of charge and it also works with the Positive Response System.

For more information on how to get and/or use one or both of these great programs, please contact our Database Department at (336) 854-8597.

www.ncocc.org



Blessed are they who can laugh at themselves for they shall never cease to be amused.

Call Before You Dig!

It's Smart!

It's Free!

It's the Law!

Board News

The North Carolina One-Call Center's 3rd Quarter Board Meeting was held at Lake Lure at the Rumbling Bald Resort on October 19, 2007. During the 3rd Quarter Meeting the budget for the upcoming year is decided upon. Therefore, the 2008 budget was approved, which includes a transmission rate increase from 59 cents to 65 cents per ticket.

The election of the new Directors for the Board is held at the end of each year and the results are announced at the 4th Quarter Board Meeting in January. In order to give information on each candidate, a special issue of *Groundbreaking News* will be sent out in November with the candidates' biographies.

"A FULL SERVICE UNDERGROUND UTILITY INFORMATION SPECIALIST"

(866) 907-7576
TOLL FREE

WWW.MULKEYING.COM



UTILITY DESIGNATION AND MAPPING SERVICES
PRIVATE UTILITY LOCATION

SUBSURFACE UTILITY ENGINEERING
QUALITY LEVEL "D" THROUGH "A" MAPPING

VACUUM EXCAVATION
3D UTILITY LOCATION
TRENCHING
UTILITY AVOIDANCE
SENSITIVE AREA EXCAVATION
VALVE BOX CLEANING

GROUND PENETRATING RADAR SERVICES
3D UNDERGROUND MAPPING
UNDERGROUND STORAGE TANK LOCATION
GRAVE SITE IDENTIFICATION

STATEWIDE UTILITY ONE CALL SERVICES
THIRD PARTY DAMAGE INSPECTION
CONTRACT LOCATE SERVICE QUALITY CONTROL

NORTH CAROLINA • SOUTH CAROLINA • GEORGIA • FLORIDA

Welcome to Our Newest Members

Town of Chapel Hill

Enerdyne Power Systems

For a complete list of all members by county, visit our website at: www.ncocc.org.

Changing of the Codes

Due to the switch to AT&T, the old BellSouth member codes will change on December 1st. Contract locators need to be aware of the changes as their systems will probably have to be updated to handle the new codes. Also, Remote Ticket Entry users should make note of the new codes when they begin appearing on tickets. Any questions regarding the code changes should be directed to The North Carolina One-Call Center's Database Department.

2008 Open House

As we do every year, The North Carolina One-Call Center will have Open House after the 4th Quarter Board Meeting. This year the Meeting will be in Greensboro at the Grandover Resort on January 18th and the Open House will follow from 1:00 p.m. to 4:00 p.m. at the Center.

If you have never toured the Center or would just like to come and check out our newest improvements, you are cordially invited to stop by. Refreshments and hors d'oeuvres will be served. For directions or more information, call us at (336) 855-5760.



Experience is a wonderful thing; it enables you to recognize mistakes when you make them again.

Word Ladders

A Word Ladder is a sequence of words formed by changing just one letter in each word to form the next word. For example: to change CAT to DOG the Ladder would be CAT→COT→DOT→DOG. There are clues to help your climb.

KITE		GREEN
	Use teeth	
	A place	
	Takes a seat	
	Holes	
	Pastries	
	Oinkers	
	Excavates	
	Stops living	
	Female deer	
	Canines	
DOTS		SMALL



There are three stages of men's hair: parted, unparted & departed.



All Over the Map

By Marshall Dean
a.k.a. The Mad Mapper

In the last few issues we have been in the North Carolina mountains. There are still quite a few counties that we could visit there, but, as a change of pace, I thought we would venture down to Mecklenburg County. Don't worry, we will be back in the mountains before long.

- Alley Babba
- Alley Bama
- Alley Baster
- Alley Cadabra
- Alley Cat
- Alley Forth
- Alley Louia
- Alley Mode
- Alley Nation
- Alley of the Dolls
- Alley Oop
- Alley Son
- Brown Gelly Dr
- Here At Last Ln
- Holyhead Ln
- Marching Duck Dr
- Out Of Bounds Rd
- Tin Pan Alley

Someone in the street naming department was really on a roll when they named those alleys, huh?



**Damage
Prevention
Specialists, Inc.**

A Utility Locating Service

It is our mission to accurately mark utility lines to prevent damages and ensure safety through Integrity, Honesty and Quality. DPS, Inc. prides itself on these virtues and they are upheld to the utmost importance. We specialize in locating underground utilities. We want everyone to respect the marks and dig safely, so we go the extra mile to make sure the job is done right. By building a great working relationship with the utility companies and the excavators, DPS, Inc. is striving to be the leader in damage prevention.

We are your Damage Prevention Specialists.

1-888-401-6097



Holiday Observances

The North Carolina One-Call Center will observe

Veteran's Day: Monday, November 12th*

Thanksgiving Day: Thursday, November 22nd
Day After Thanksgiving: Friday, November 23rd*

Christmas Eve: Monday, December 24th
Christmas Day: Tuesday, December 25th

New Year's Day: Tuesday, January 1st
Martin Luther King, Jr.: Monday, January 21st*

*Only emergency location requests
are taken during holidays.*

**All ticket types are taken, but this day is
not included in the 48 hour notice
for tickets taken prior to this date.*



The road to success is filled with many tempting parking spaces.

Central Locating Service, LTD
A Subsidiary of UtiliCon Solutions, Ltd.

**Safe
Efficient
Cost Effective**

800-815-6680

If a Gas Line Is Damaged...

Eliminate any source of ignition from the area (**including, but not restricted to**):

1. Cigarettes
2. Matches
3. Flint Guns
4. Welders
5. Flashlights
6. Any electrical or electronic devices
7. Motorized vehicles or equipment
- 8. Anything that could produce a spark or flash**

Do not try to fix or repair the damage. Let the broken line ventilate or let the gas escape into the atmosphere. **Do not cover or hide it.**

Call 911 and the gas company involved to alert **emergency personnel** to the damage.

Secure the area of unnecessary personnel. Allow only trained repair or emergency personnel to get near the damaged pipe.

There are three kinds of people: those
who can count, and those who can't.



UTILIQUEST

2nd Annual Fall Golf Tournament



SATURDAY, DECEMBER 1ST – KINGS MOUNTAIN COUNTRY CLUB, KINGS MOUNTAIN NC
TOURNAMENT ENTRY FEE \$35.00 (Includes Golf, Cart and Lunch!) – CAPTAINS CHOICE, ALL SHOTS!
SHOT GUN START AT 9 AM (Must be signed in by 8:30 am) – "GOLFINENTAL" BREAKFAST AT 8 AM!
BUILD YOUR OWN TEAM OR WE WILL PLACE YOU ON THE DAY OF THE TOURNAMENT!
TROPHIES AND CASH PRIZES AWARDED TO THE 1ST PLACE TEAM! – CASH PRIZES FOR 2ND AND 3RD PLACE!
CASH PRIZES FOR LONGEST DRIVES AND CLOSEST TO THE PIN! – DOOR PRIZES!

PRE-REGISTRATION IS APPRECIATED! PLEASE CALL AVIS JOHNSON AT 704-864-8333 (M-F 9-5)

The *North Carolina* One-Call Center, Inc.
2300 W. Meadowview Rd., Suite 227
Greensboro, NC 27407

Dig  Safely.



Know what's below.
Call before you dig.