

Groundbreaking News

North Carolina One-Call to Get Newtin System

The North Carolina One-Call Center will acquire Newtin in the first quarter of 2007. Newtin is the newest ticket taking and member notification system available from Norfield Data Products. As always, The North Carolina One-Call Center continues to obtain the latest technology to provide the best service possible to its members and those doing excavation in North Carolina.

The switch to Newtin should be smooth and unnoticed by those calling into The Center, however, those excavators using the Web Ticket Entry (WTE) program will need some training since Newtin is completely different from what is now being used. Newtin uses the Microsoft .Net framework and WTE users must update their computer systems to utilize it. Also, Internet Service Providers (ISP) that use firewalls, proxy servers or other methods that block access will not work with Newtin. Therefore, some users may need to switch to a different ISP.

Training and setup information will be provided by North Carolina One-Call to all WTE users. Due to the large number of WTE users (over 800 at present), training all users will be a daunting task. Companies having numerous sites and several users will be done in group sessions. For some areas, individual users in one or more counties will be brought together for group sessions.

The switchover to Newtin will be gradual, our current system will continue to be available and users will be added to Newtin as training is completed. One training class should be sufficient, however, much information will be available on line from The North Carolina One-Call website at www.ncocc.org after training. A Newtin Ticket Entry tutorial will be made available along with specific pre-recorded training sessions. There will also be in-office support via telephone to answer user questions. The following is a list of the pre-recorded sessions that will be available.

- ◆ Microsoft .Net Framework Setup
- ◆ Adding as a Trusted Site
- ◆ Creating a New Ticket
- ◆ Creating a Retransmit
- ◆ Creating a 2nd Notice
- ◆ Creating an Update Locate
- ◆ Creating a Design Locate
- ◆ Geocoding a Ticket
- ◆ Locate Request Search

As the switch to Newtin gets closer more information will be provided regarding training and other issues. This change to our One-Call system will benefit everyone involved with underground utility damage prevention in North Carolina.

Market Place

The North Carolina One-Call Center Liaisons are constantly traveling around the state attending Utility Coordinating Committee (UCC) meetings to promote the benefits of digging safely and how important it is to "Call Before You Dig". Our newest Liaison, James "Doc" Asbury, started in August of this year. He retired from Verizon after 37 years there as an engineer.

The Jackson-Macon-Swain Utility Coordinating Committee



Current and upcoming projects are discussed, as well as ways to prevent damages to utilities.



Members enjoy a pizza lunch prior to the meeting



Over 40 representatives from Utility Companies, Municipalities, Governmental Agencies and Contract Companies attended the North Carolina Utility Coordinating Committee Meeting on September 12, 2006 at Progress Energy in Asheville.



NC One-Call Booth at the NC Home Builders Trade Show in Charlotte



The Mitchell-Avery-Yancey UCC discuss current and future projects

If you would like to attend or host any type of coordinating or damage prevention meeting, contact any of our Liaisons at 336-855-5760.

There are two types of roads in our country; one is under construction and the other is under repair.



UTILIQUEST  **uti** 

We are the nation's leading providers of facility locating services for broadband, cable, electric, gas, telecommunications and water/sewer companies.

An unwavering standard for quality, service, professionalism and value sets UtiliQuest/ STS/UTI apart from other utility locating companies... We have earned our reputation as industry leaders by continually improving our services and advancing the professionalism of the utility damage prevention industry.

As evidenced by years of providing unparalleled services, our reputation and success rest on our service dedication to our customers. You can depend on us today and tomorrow.



www.utiliquest.com **877-461-3901** www.stsus.net

You're Invited


Our annual Open House will be held on January 19, 2007 from 1:00 pm until 4:00 pm. Every year following our Annual Member Meeting we open The Center to anyone wishing to see it. We give tours, answer questions and serve hors d'oeuvres. If you would like to put a face with a name or just see how we do things, please consider coming; everyone is welcome. If you need directions or would like more information, please contact: Christy Burgess at 336-855-5760.





Damage Prevention Specialists, LLC
A Utility Locating Service

It is our mission to accurately mark utility lines to prevent damages and ensure safety through Integrity, Honesty and Quality. DPS, LLC prides itself on these virtues and they are upheld to the utmost importance. We specialize in locating underground utilities. We want everyone to respect the marks and dig safely, so we go the extra mile to make sure the job is done right. By building a great working relationship with the utility companies and the excavators, DPS, LLC is striving to be the leader in damage prevention.

We are your **Damage Prevention Specialists.**
1-888-401-6097



Central Locating Service, LTD
A Subsidiary of UtiliCon Solutions, Ltd.



**Safe
Efficient
Cost Effective**

800-815-6680



A chicken crossing the road is poultry in motion.



All Over the Map

By Marshall Dean
a.k.a. The Mad Mapper

We are continuing our travels in Haywood County. They have so many humorous street names that it has taken two issues to list them all. I think you will agree that this issue's list is a real doozy. Enjoy!

- Boojums Trl
- Change Up Dr
- Hog Heaven Heights
- Just Right Ln
- Strike It Rich Ln
- The Beaten Path
- Turn A Bout Ct
- Way Up Yonder Rd
- Weebetook Way
- Why Worry Blvd
- Wits End Way
- Wormy Chestnut Ln

What will the next quarter bring in the way of strange streets? You'll just have to wait and see.

Solutions to Hink Pinks from last issue:

- | | |
|---------------|-------------|
| Fat Cat | Fine Sign |
| Drab Crab | Red Bed |
| Bright Sight | Dry Pie |
| Map Rap | Pup Cup |
| French Trench | Proud Cloud |
| Neat Street | Tall Wall |
| Fake Lake | Dock Clock |
| Rare Snare | Phone Tone |
| Beef Thief | Bat Hat |
| Road Toad | Damp Ramp |
| Book Crook | |

Hinky Pinkys

What is a Hinky Pinky? Just like the Hink Pinks in the last issue, it is a pair of words that rhyme, but instead of one syllable they have two. For example: a Glass Gun is a "Crystal Pistol". These are more difficult than the Hink Pinks; are you up to the challenge?

Warmer H2O _____

Comic Rabbit _____

Convenient Sweets _____

Overweight Feline _____

Wetter RV _____

Newlywed Vehicle _____

Cellar Position _____

Cave Saloon _____

Nice Gift _____

Merry Question _____

Educator Movie _____

Itsy Bitsy _____

Every 11 months _____

Particular Drape _____

Superior Note _____

Diabolical Beetle _____

Arachnid Passenger _____

Larger Redbug _____

Looks After Puppies _____

Bloody Tale _____



Late night TV is very educational. You realize you should have gone to bed earlier.

Holiday Observances

The North Carolina One-Call Center will observe the following upcoming holidays:

Thanksgiving: Thursday, November 23rd

Day After Thanksgiving: Friday November 24th*

Christmas Day: Monday, December 25th

Day after Christmas: Tuesday, December 26th[†]

New Year's Day: Monday, January 1st

Martin Luther King, Jr.: Monday, January 15th*

As a reminder, only emergency locates are accepted on holidays.

*All ticket types are taken, but this day is **not** included in the 48 hour notice for tickets taken prior to this date.

[†]Since Christmas Eve falls on Sunday, this day is observed in its place.

Our Newest Members

AAA Private Line Locating Company
Air Liquide
City of Havelock

For a complete list of all members by county, visit our website at: www.ncocc.org.



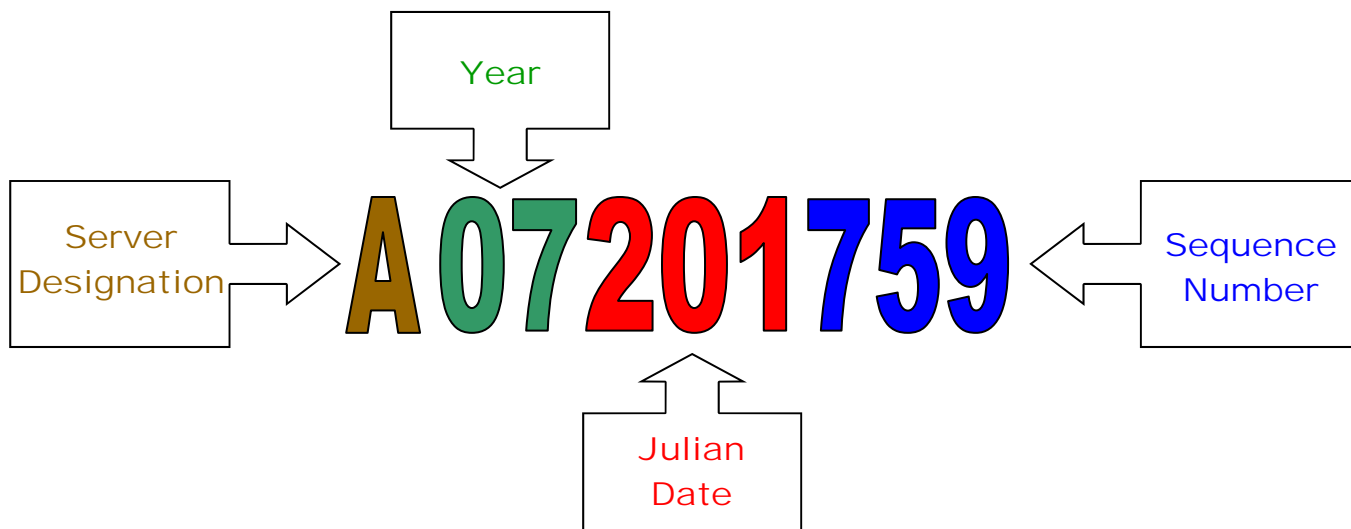
It's okay to have nothing to say...unless you're talking.

Even Money

At the 3rd Quarter Board Meeting the Board voted to not increase the transmission fees for location requests. The current rates of 59 cents per transmission to email, printer or computer and \$2.20 per fax will remain the same for next year.

By the Numbers

Beginning January 2007, The North Carolina One-Call Center will start using a new numbering system for tickets. A portion of the new numbers will be based on the Julian Calendar where each day of the year is numbered beginning with 001 for January first. The A and C letters will still appear at the beginning of the ticket number to designate which server the ticket was generated from. The last two digits of the current year will follow the letter. Next will be the number of the day from the Julian Calendar. Lastly, a sequential number starting each day with the number 1. The diagram below shows the different sections of a ticket number and from where they are derived. This number represents the 759th ticket generated from the A server on July 20, 2007 (July 20th is the 201st day of 2007).



I used to eat a lot of natural foods, until I learned that most people die of natural causes.

WWW.NCOCC.ORG

Get All the Dirt on Digging

Have you ever wondered if you had all of the information needed for a locate request? Have you asked yourself what kind of line do purple markings represent? Would you like to have a copy of the State Statute regarding excavation in North Carolina? The answer to all of your questions can be found in The North Carolina One-Call Center's Excavation Manual. It has recently been updated and it has just about everything you need to know about excavation in North Carolina, including the State Law. There is information about our Positive Response System, the duties of the utility owner, a guide to calling in notifications and a copy of the state law, just to name a few. Best of all, it is free for the asking; just submit your request using our Promotional Materials Order Form located on our website. Or if you prefer, you may also view it, print it or download your own copy in pdf. Our web address is www.ncocc.org. There is also a Spanish version available for those who may need it.



**EXCAVATION
MANUAL**

Dig Safely.

**Call Two Working Days
Before You Dig**

**North Carolina
ONE-CALL CENTER**

1-800-632-4949

The *North Carolina* One-Call Center, Inc.
2300 W. Meadowview Rd. Suite 227
Greensboro, NC 27407

Dig  Safely.